Technical Officer - (1804776)

Grade: P4
Contractual Arrangement: Temporary appointment under Staff Rule 420.4
Contract duration: 24 months

Posting Date Nov 21, 2018, 11:14:22 AM
Closing Date Dec 12, 2018, 4:59:00 AM
Primary Location Bangladesh-Dhaka
Organization SE_BAN WR Office, Bangladesh
Schedule Full-time

IMPORTANT NOTICE: Please note that the deadline for receipt of applications indicated above reflects your personal device's system settings.

OBJECTIVES OF THE PROGRAMME

The WHO Country Office collaborates with the Government of Bangladesh and relevant stakeholders within the framework of the collaborative Country Cooperation Strategy (CCS) to provide technical assistance to the government in the formulation of national health policies, strategies and plans and the development of guidelines and tools for implementation, monitoring and evaluation of interventions for improving access, quality, equity and affordability of integrated and people centred health services.

DESCRIPTION OF DUTIES

Under the overall guidance of the WHO Representative, direct supervision of the Team Leader - Health Systems, and working in close collaboration with the Regional Office team on health systems development and the health system team in the country office, the incumbent will be working with national authorities and other relevant stakeholders to:

1. Provide technical assistance on integrated, people centred and equitable health service delivery including close engagement with different stakeholders and key country partners;

2. Lead the technical assistance for the implementation of the Essential Service Package developed under the Bangladesh five year health sector development plan, for delivery of services at district level and below, in both rural and urban areas;

3. Guide technical consultations and dialogues with a view of better aligning the country’s policies with the Global Strategy on People Centred Integrated Health Services, the Global Strategy on Human Resources for Health: Workforce 2030, the Regional Strategy for Patient Safety in the WHO South-East Asia Region, among others;

4. Provide technical advice on policy development, planning, implementation and evaluation in the field of integrated, people centred and equitable health service delivery, with a view of improving the availability, accessibility, acceptability and quality, particularly for the poor and vulnerable;

5. Support efforts towards strengthening the stewardship and regulatory functions in relation to service delivery, with a focus on quality and safety (e.g. through licensing, accreditation, incentive mechanisms, etc.);

6. Provide technical guidance for strengthening comprehensive/system wide approaches to quality improvement in health service delivery, including infection prevention and control and waste management;

7. Provide support in the development, implementation and coordination of capacity development efforts on integrated, people centred and equitable health service delivery, including strengthening the leadership role and management skills of health managers particularly at for front-line services;

8. Provide technical support to strengthen mechanisms and tools adopting a results-based approach in the health sector; including monitoring and evaluation processes of performance management of health services in Bangladesh;

9. Contribute to the Sustainable Development Goals and Universal Health Coverage related efforts in Bangladesh;

10. Support the ESP working group in the country office with a view of enhancing the alignment of WHO supported programme activities (under categories one, two, three and 12) with the ESP implementation;

11. Participate in the preparation of Biennial Work Plans (BWP), budget and technical evaluation reports;

12. When called upon to directly supervise staff, establish clear work objectives, conduct timely and effective performance appraisals, provide coaching and feedback, and support staff development opportunities;

13. Any other duties as assigned by the supervisor.
14. Submit end of assignment report (mandatory)

REQUIRED QUALIFICATIONS

Education

Essential: University degree in health sciences (medicine, nursing, public health or related subject) or social /management sciences (sociology, anthropology, development studies,administration or related subject) from a recognized university and a postgraduate degree (master) in health policy/systems/planning or health service delivery/management/administration or public health or a health services related field, from a recognized university.

Desirable: -Doctorate in health systems, service delivery, health services management/organisation,public health would be an asset.
-Additional training in health service management; licensing and accreditation of health services/facilities; quality improvement initiatives.

Experience

Essential: At least seven years of relevant work experience in health systems strengthening for the advancement of UHC, with a focus on health service delivery/management/organisation,some of which should have been obtained in an international context,particularly in low and or middle income country settings.

Desirable: Work experience on essential or basic health service packages design, implementation and evaluation; on health service delivery/management/organization of front line services (first level of care); on the organization / delivery of health services in urban areas; on quality improvement initiatives and patient safety and clinical risks (including infection prevention and control and waste management).

Skills

-Demonstrated expertise in the organization, management and delivery of health services, including integrated models of health care, people centred and equitable health services, and the development of services to facilitate the empowerment of people and the community
-Demonstrated expertise in strategic thinking,political and stakeholder analysis, community participation, negotiation methods, leadership and development
-Demonstrated experience in inter-sectoral collaboration and ability to work with other agencies and development partners in middle and or low income country settings
-Demonstrated professional writing and oral skills including the development of high quality reports, oral presentations, and technical/persuasive documents for consideration at the highest level of the Organization.

WHO Competencies

1. Teamwork
2. Respecting and promoting individual and cultural differences
3. Communication
4. Building and promoting partnerships across the organization and beyond
5. Moving forward in a changing environment

Use of Language Skills

Essential: Expert knowledge of English.
Desirable:

REMUNERATION

WHO salaries for staff in the Professional category are calculated in US dollars. The remuneration for the above position comprises an annual base salary starting at USD 71,332 (subject to mandatory deductions for pension contributions and health insurance, as applicable), a variable post adjustment, which reflects the cost of living in a particular duty station, and currently amounts to USD 2057 per month for the duty station indicated above. Other benefits include 30 days of annual leave, allowances for dependent family members, home leave, and an education grant for dependent children.

ADDITIONAL INFORMATION

- This vacancy notice may be used to fill other similar positions at the same grade level.
- Please note applications should be submitted through WHO's online recruitment portal. Please visit www.who.int/careers to complete an online profile and to apply to this vacancy.
- Only candidates under serious consideration will be contacted.
- A written test may be used as a form of screening.
- In the event that your candidature is retained for an interview, you will be required to provide, in advance, a scanned copy of the degree(s)/diploma(s)/certificate(s) required for this position. WHO only considers higher educational qualifications obtained from an institution accredited/recognized in the World Higher Education Database (WHED), a list updated by the International Association of Universities (IAU)/United Nations Educational, Scientific and Cultural Organization (UNESCO). The list can be accessed through the link: http://www.whed.net/. Some professional certificates may not appear in the WHED and will require individual review.
- Any appointment/extension of appointment is subject to WHO Staff Regulations, Staff Rules and Manual.
- For information on WHO's operations please visit: http://www.who.int.
- WHO is committed to workforce diversity.
- WHO has a smoke-free environment and does not recruit smokers or users of any form of tobacco.
- WHO has a mobility policy which can be found at the following link: http://www.who.int/employment/env. Candidates appointed to an international post with WHO are subject to mobility and may be assigned to any activity or duty station of the Organization throughout the world.
Applications from women and from nationals of non and underrepresented Member States are particularly encouraged.