

Regional Workshop on Strengthening Health Emergency Operations Centres (HEOCs) for Emergency Response

6-8 November 2017, WHO-SEARO, New Delhi, India

TENTATIVE AGENDA

- 1. Inaugural session**
- 2. Technical updates on HEOCs**
 - a) Overview, global and regional developments
 - b) Handbooks used for guidance in development of HEOCs
 - information and ICT, including infrastructure, and minimum data set
 - plan and procedures
 - training and exercise
- 3. HEOCs in Emergency Response Operations**
 - a) Coordination and communication
 - b) Infrastructure and software
 - c) Operations management
- 4. Review of status of HEOCs; global, regional and national best practices**
- 5. Group Work**
 - a) Coordination mechanism
 - b) Operational activities to strengthen and sustain HEOCs in the Region
- 6. Summary and recommendations**
- 7. Closing remarks**