Overview of Business Continuity Plan (BCP)

Dr Arturo M Pesigan
Programme Area Manager
Emergency Operations
Business continuity and planning is one of seven core elements of the United Nations Organizational Resilience Management System (ORMS 2015)

“Nobody expects an emergency or disaster – especially one that affects them, their employees, and their business personally”
Scenarios

WHO office in GOMA after the eruption of Nyiragongo in 2002

WHO office in Port au Prince after the earthquake in 2010

UN evacuates staff as Yemen crisis worsens, threatens women, girls
Devex - 07-Dec-2017

UNITED NATIONS — The United Nations Population Fund has evacuated part of its team from Yemen, in another sign of the country’s worsening humanitarian crisis. “We had to downscale our presence in Yemen, as the situation got really bad and [we] had many sleepless nights of nonstop shelling and ...
Why we need business continuity plan??

Business Continuity Planning.mp4
Objectives of Business Continuity Plan

- Guarantee the safety of WHO staff, premises and assets
- Maintain critical WHO programmes and Operations
- Ensure WHO is able to deliver a swift and effective emergency response
Scope and accountability

**Scope**

Business continuity plans must address the threats most likely to affect the functioning of WHO office.

Risks identified as potentially causing a significant to severe disruption to WHO operations or to the functionality of a WHO office to be addressed by business continuity plans.

**Accountability**

The head of each WHO office is accountable for developing, maintaining, testing and implementing business continuity plan.

The heads of WHO offices should only sign plans that have been tested & in which conflicting issues have been identified & addressed.
Important messages

- Various definitions
- Process is important: Business Continuity Management
- Administrative units are working on BCP
- WHE would ensure continuity of operations (beyond admin function)
- WHE manages Incident Management System and would support activation of the WCO BCP
- Corporate policy: BCPs, CPs as part of compliance
BCP is mentioned and referenced as minimum requirement for readiness

- Emergency Response Framework (ERF) – 2nd edition
- WHO readiness framework and checklist
Components of Business Continuity Plan (BCP)

- Current situation
- Risk management measures
- Critical operations
- Response to the emergency
- Activation and deactivation
- Action plan
Thank you!