In Myanmar Health System, Basic Health Services are integrated services, introducing the concept of integration of disease control activities with the general health services. Basic Health Services provided by Basic Health Staff are comprehensive health care services and health development of community depends on accessibility and quality of basic health services.

Despite the presence of strong infrastructure of basic health services, the coverage to provide preventive and curative services to remote rural population is still limited. Therefore Ministry of Health emphasize on expansion of health infrastructure and fulfilling the required basic health staff. In addition to this, aiming to achieve universal access to primary health care services, community health volunteers i.e. community health workers and auxiliary midwives have been trained based on the principles of community participation.

Basic health staff including community health volunteers have been providing maternal and child health care, nutrition promotion, school health, environmental health, expanded programme of immunization and activities for controlling diseases, such as TB, Malaria, HIV/AIDS, Leprosy, and other communicable diseases. They also have to collect data on health and health related information and report monthly for monitoring, supervision and mid-year and yearly evaluation. Nowadays, they all respond to emerging of new infectious diseases, reemerging of existing infectious diseases, emergency situations like natural and man-made disasters. Increased prevalence of non communicable diseases among community is one of the important public health problems now they are facing.

Basic health service section, public health division of department of health is responsible for administration and management of Basic Health Staff and also responsible for implementation, supervision, monitoring and evaluation of basic health care activities especially for rural areas through primary health care approach.

Shifting the focus to improving quality from that on quantity, capacity development programme of Basic Health Staff and community health workers have been done regularly by Basic Health Section. Supply and equipment like RHC kits and kits for Health Assistants, Public Health Supervisor Grade I, Public Health Supervisor Grade II and Community Health Worker have been also provided as well.
Group observation visit of outstanding Basic Health Staff and Voluntary Health Workers within the country is one of the recognitions for Community Based Health Workforce and it is motivation for improvement of their performance. Study tour for primary health care system within SEARO region for Health Assistant (I) and Township Health Assistant is another motivation as well as capacity building programme.

In delivering health care services, effective management is essential at each and every level. Management effectiveness programme is one of the programmes implementing by Basic Health Section and it is aimed for strengthening management capacity of township level managers and township health teams. It has been implemented since May, 2004 and it has already covered 26 townships of all States and Regions at the end of 2011. All basic health staff from those townships were provided with the trainings and supported to implement the health care activities in their townships with their own action plan through problem solving approach. This programme also upgrades the management capacity of State/Regional training team member.

In order to improve the performance of Basic Health Staff, supportive supervision and monitoring by responsible persons from State/Regional Health Departments are also important and Basic Health Section has provided supports to this activity.